

The Kent and Medway Smartcard is a stored value card. You put money on the card and this saves having to carry cash and finding the right money to pay the fare. It also speeds up boarding times.

The Kent and Medway Smartcard must be presented to the on-bus ticket machine on every journey taken at the time of purchasing a ticket.

To make the most of your smartcard, and to avoid any mis-understandings, please read the following carefully.

1. Prior to the bus arriving at the bus stop please ensure that you have your smartcard ready to scan on the ticket machine scanner **when prompted** to do so by the driver
2. Smartcard users must ensure that sufficient funds are available on the card prior to travel or have sufficient funds (minimum of £5) to top the card up (£10 and £20 top-ups are also possible.)
3. It is possible to link the card to a bank account to automatically top the card up when the stored value drops below a pre-set limit. If there are insufficient funds to top the card up, or account details have changed and not notified, the card will come up as “hotlisted” on the ticket machine and will not release funds to pay the fare. In this instance a cash fare will need to be paid for the journey being made.
4. Cards that are defaced don't scan (e.g. have holes punched in them) will not be accepted for travel and the correct cash fare will need to be paid.

For Smartcard Conditions and enquiries, please visit the Smartcard website

<https://www.connectedkentandmedway.org/>