

***Thank you for purchasing a KENT TRAVEL SAVER/KENT TRAVEL SAVER 16+ (KTS) from Kent County Council. In order for the bus operator to claim payment for the ride taken, it must be presented to the on-bus ticket machine on every journey taken.***

***To make the most of your KTS, and to avoid any mis-understandings, please read the following carefully.***

1. Prior to the bus arriving at the bus stop, please ensure that you have your Travel Saver ready to scan on the ticket machine scanner **as you board the bus.**
2. Take good care of your KTS card. If does not scan, it will not be accepted for travel and the cash fare will need to be paid.  
Common Reasons for scanning failure -
  - a) Card has been bent or chewed
  - b) Card has been snapped
  - c) Card has been kept in mobile phone case
  - d) Card has been through the washing machine
  - e) Card has been hole punched
3. Drivers are instructed to withdraw a KTS card shown as hotlisted whereupon the pass will be returned to KCC.  
Common reasons for a pass to be hotlisted -
  - a) You have reported it lost or stolen (and then found it again)
  - b) A direct debit payment for the card has not worked

For all enquiries regarding KTS passes, please contact the issuer

<https://www.kent.gov.uk/education-and-children/schools/school-transport/KCC-travel-saver>